

I. RULES RELATING TO ADMISSION INTO THE HOME

AGE

- 1.1 *It is expected that residents shall be at least 60 years of age at time of admittance. All Applicants for residency are required to provide proof of age when requested.*
- 1.2 *Management may, at its sole and absolute discretion, admit persons younger than 60 years of age. Any decisions to do so are at the sole and absolute discretion of the management committee and no reasons shall be provided for same.*

INTENDED DURATION OF STAY

- 1.3 *All applicants will be required to note the intended duration of their residency in the application form.*

MEDICAL DISCLOSURE

- 1.4 *The Applicants shall produce a recent medical Statement.*
- 1.5 *Management reserves the right to request that applicants be re-examined by staff at the Global Hospital as part of the application process. At the time of admission full name, address, telephone numbers and consent letter from the person/persons, who will take responsibility of the Resident in the event of major illness, hospitalization (including surgery) or even death is to be furnished to management.*

FINAL DECISION FOR ADMISSION

- 1.6 *The Management Committee may require prospective applicants to undergo an interview process.*
- 1.9 *The committee makes decisions regarding admission by taking into consideration all relevant factors (including age, interview and medical condition).*
- 1.10 *The Management committee has full and absolute authority to make decision regarding admission. All applicants are advised that no reasons regarding decisions may be provided and that all decisions are final and binding.*

II. DECISION REGARDING MEDICAL TREATMENT & HOSPITALIZATION OF RESIDENTS

- 2.1 *In cases of sickness, illness or emergency, the Management may have residents admitted to Global Hospital at Abu Road/Mount Abu at the risk and cost of such Resident. The management will inform the contact persons (as listed in the forms submitted at admittance) of the particulars.*
- 2.2 *The Home does not have facility for domiciliary treatment in case of illness. Any expenses incurred for removing the Resident to the Hospital for treatment and all medical expenses shall be payable by the resident.*
- 2.3 *In the event of death of one of the residents, the concerned relatives will be informed by telephone. If such persons fail to attend or make appropriate decisions and arrangements, management may take such action as it deems necessary under the circumstances.*

III. PROHIBITED ITEMS AND CONDUCT

- 3.1. *The following items and their use are prohibited within the premises of the home: alcohol, liquor, non-vegetarian food, onion, garlic, eggs (or any food containing same), and firearms.*
- 3.2. *Residents are required to abide by all the laws and Rules of India and Rajasthan and to refrain for any activity prohibited by same.*
- 3.3. *The following activities are prohibited within the premises of the home: Consummation of alcohol or other intoxicants, smoking, non-vegetarian food (including eggs) or food containing onion and garlic, gambling or betting; and assigning personal work to staff members.*
- 3.4 *No applicant shall remove items from kitchen, hall, stores or other common areas without consent. Any such removal shall be treated as a theft.*
- 3.5. *All residents shall keep their respective rooms and common, surrounding areas neat and clean. Garbage is to be disposed of in the appropriate receptacles.*
- 3.6 *Any Resident desiring to use radio, TV, or do any kind of recreational activity is to do the same without causing any nuisance or disturbance to other Residents.*
- 3.7. *If the resident has any complaint or suggestion he/she shall lodge or refer the same to the person designated by the home to deal with same. Any complaints about staff or other resident is to be referred to the designated person rather than engage in a verbal or physical altercation with said staff member or resident. Residents are required to make such complaints to the appropriate staff prior to seeking redress through litigation or other means.*

- 3.8. *No Resident shall leave the premises without prior intimation to the manager or concerned authority. It is obligatory on the part of such resident to enter in the prescribed Register the name, address, purpose of visit, mode of transport and telephone numbers of the person to be visited by the Resident.*
- 3.9. *The keys of the room are to be deposited in the office before the Resident leaves the room (even for a short duration).*
- 3.10 *All Resident shall observe good personal hygiene habits such as regular bathing and wearing clean and appropriate attire.*
- 3.11 *Cooking is strictly prohibited in the standard room/balcony*

IV. MEALS

- 4.1 *Healthy meals will be served in the dining room daily (and not in individual rooms). Unless prescribed due to medical condition, no special provisions will be made for individual residents.*
- 4.2 *Meals served will be vegetarian and will not contain onion or garlic.*
- 4.3 *Below is the anticipated meal schedule. Management reserves the right to modify the same:*
- | | | |
|----------|---|-------------|
| 5:30 am | - | Morning tea |
| 8:30 am | - | Breakfast |
| 11:00 am | - | Fruit |
| 1:00 pm | - | Lunch |
| 4:30 pm | - | Tea/coffee |
| 8:00 pm | - | Dinner |
| 9:00 pm | - | Hot drink |
- 4.4 *The meal plan and schedule may be modified to suit the personal health needs of individual occupants.*

V. SAFETY AND SECURITY OF THE PREMISES

Although the home provides for the presence of a security officer on the premises, any valuables brought by residents into the premises are brought at their own risk. Management assumes no responsibility for loss or theft of same.

VI. VISITORS

- 6.1 Visitors will be permitted on the premises during 9 am to 1pm and from 4 pm to 6 pm.*
- 6.2 Residents are required to ensure that their visitors' conduct is appropriate at all times while in the premises. Residents' will be held responsible for any damage caused by their visitors' while in the premises.*
- 6.3 All visitors are expected to fill out the prescribed log available at the reception area.*
- 6.4 Visitors are not allowed to remain in the premises without permission from the appropriate personnel.*
- 6.5 Visitors are permitted to stay overnight in the guest room of the Home, only with the prior permission of the concerned authority and in such cases, the visitor would be charged as per fixed tariff.*

ROOM DETAILS & DESCRIPTION

We offer fully-furnished rooms with an attached bathroom and balcony. The size of the room is approximately 176 sq ft (16' x 11') while the size of the bathroom is approximately 49 sq ft (9' x 5'6") and the balcony is sized 96 sq ft (12'6" x 8').

The furniture for a double occupancy room includes:

- *Two beds, box styled to enhance room for storage*
- *Two side tables*
- *Two single-seat sofa*
- *One coffee table*
- *One writing table*
- *Two plastic chairs*
- *Two cupboards*

The rooms will be fitted with basic fixtures such as two tube lights, two fans, a night lamp, a telephone instrument to make intercom (within the building) calls, two plug points (one of 5Amp and one of 15Amp), a room cooler and a speaker connected to the public address system.

We will also provide soft furnishings, such as curtains, bed linen, a door mat etc.

The salient features of the bathroom are:

- *European styled WC with support arms*
- *Wash basin fitted with mixer taps*
- *Mirror above wash basin*
- *Bathing area curtained off from rest of toilet*
- *Running hot and cold water*

VII. RECREATIONAL FACILITIES AND AMENITIES

We offer the following facilities for our resident's enjoyment

- *A library stocked with books, periodicals and newspapers, as well as computer / Internet connectivity.*
- *A room for indoor games.*
- *A common TV in lounge.*
- *A meditation room.*
- *Nurses available round the clock.*
- *Elevator (lift)*
- *Laundry*
- *An electrical generator to ensure that you have uninterrupted electrical supply*
- *An on-site saloon that will provide hair-cut to residents for a nominal charge.*
- *A public address system that will also play soft music.*

Murli class will be conducted in the premises daily

The building is housed in a complex. The outdoor premises include a landscaped garden with a sit-out area for occupants. The management will arrange outings and picnics for the enjoyment of residents.

Temporary accommodations for guests are available at an additional charge

Consultants may be called in from the nearby Trauma Centre and Ophthalmic Hospital, whenever required. Medications for ailments like cough, cold, flu etc will be dispensed for no charge by the dispensary. However, special medicines required for more serious diseases will have to be procured at the occupants' own cost.

The regular changing and washing of bed linens is part of the service provided by our staff.

The telephone facility provided is to be used with due care and discretion. Outgoing telephone charges will be charged to the Residents at rates decided upon by management.

It is expected that all will strive to create and live in cordial atmosphere of a joint family and be of mutual help to each other.

VIII. PAYMENT PLANS & OPTIONS

We offer two payment plans for the convenience of our residents. Residents have the option of making one lump sum payment for the duration of their stay or monthly payments plus a deposit (recurring charges plan). All electrical, water and government taxes are included in the payment charged to residents and are not the responsibility of residents.

IX OTHER PAYMENT TERMS AND CONDITIONS FOR OCCUPANCY

- 1. The deposit is refundable (after deduction for any charges set out below and without credit for interest)*
- 2. Residents are required to provide a deposit at the time of admission and his/her monthly contribution before the 5th of each and every month.*
- 3. Residents are required to pay for the full months' contribution even if he/she joins the home in the middle of the month or he/she remains away from the home for any period for any reason what so ever.*
- 4. Deposits of the Resident will first be adjusted against his/her account, bills, claims or demand raised on him/her. The balance of the deposits, if any, will be refunded 7 days after their leaving home.*
- 5. No interest will be credited for deposits held by the home.*
- 6. Although air-conditioning, heaters, TVs, fridges may be fitted to rooms (at the residents' cost), residents who opt to have their rooms fitted with these amenities may be charged additionally for the cost of fitting these amenities and for the additional monthly electrical charge of running same.*
- 7. One month prior notice in writing will be given by the resident if he/she wants to vacate the premises. If notice is not given for some reasons, one month maintenance charges in lieu of notice period will be payable or deducted from the security deposit. If resident wants to*

change the type of room for some reason, he/she will be required to give one month prior notice in writing.

X MANAGEMENT RIGHTS RESERVED

- 10.1 The Management has right to change, alter, modify, omit or amend the above rules and regulations without any prior notice and the same shall be binding on Residents and their relatives.*
- 10.2 Any indulgence granted to resident for payment of dues or other facilities including extension of stay shall not be considered as creation of any right in favour of such resident and such indulgence may be revoked at any time.*
- 10.3 Management reserves the right to discontinue any services (when deemed appropriate) without providing reasons.*
- 10.4 The Resident should clearly note that the permission to stay in the Home is of the nature of licensee and no tenancy or other rights are sought to be created in favour of the Resident. The Right/permission to stay is not transferrable or assignation.*
- 10.5 If a Resident misbehaves with any member of the Management, staff, other resident or guest and/or his/her behavior/activities are prejudicial to the interest of the home, he/she may be asked to vacate the premises within 24 hours (or other time period as appropriate under the circumstances).*
- 10.6 The Resident shall abide by all the Rules and Regulations in force from time to time framed by the Management. Management reserves the right to introduce additional rules as deemed necessary for the orderly and safe maintenance of the premises. Breach of any of the said rules may result in the resident being asked to vacate the premises.*

For further information and admission forms please contact:

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